



Building up Business

North Tyneside Business Centre
Saville Street
North Shields
NE30 1NT
Tel: (0191) 200 6094
Fax: (0191) 200 6107

e-mail: bub@northtyneside.gov.uk
web site: www.buildingupbusiness.com

John O'Connor
Excalibur (UK) Ltd
Business Innovation Centre
Snydale Road
Cudworth
Barnsley
S72 8RP

15 July 2003

Dear John

RE: Shield Programme

Please pass on our thanks to the staff who delivered the Shield Programme in North Tyneside. The presenters were of the highest quality and engaged the delegates throughout the programme.

The feedback from the delegates has been excellent with many now adapting the techniques learned in the course to their everyday employment and self-employment situations.

Please do not hesitate to contact me if you have any further queries and I look forward to working with you again in the future.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'S Collier', is written over a horizontal line.

Sean Collier
Manager
Building up Business
North Tyneside Council

